

EDUCATION AND TRAINING

IBM has the knowledge, experience, and depth of resources to meet continuous training challenges. IBM Education and Training:

- Provides participants with real-life, practical experience;
- Offers meaningful, relevant education so customers use information technology effectively and efficiently;
- Helps organizations reduce their total cost of computing by increasing productivity through training.

IBM's strategy is to provide you with the best education and training available today, using both IBM's resources and its business partners' expertise. Consultants can tailor a solution to meet your special requirements. The curriculum also supports the Professional Certification Program from IBM.

To order, enroll, or receive detailed course descriptions, schedules, and pricing information:

- **U.S. and Canada:**

- Call 1-800-IBM-TEACH (1-800-426-8322), 8 a.m. to 8 p.m. EST, Monday through Friday;
- Fax 1-800-426-9006, 24 hours a day, 7 days a week;
- E-mail: teachnet@tucvm2.vnet.ibm.com

- **Worldwide:**

- Call 001 520 574 4500, 8 a.m. to 8 p.m. EST, Monday through Friday;
- Fax 001 520 574 4501, 24 hours a day, 7 days a week;
- E-mail: teachnet@tucvm2.vnet.ibm.com

IBM Education and Training information is available on the World Wide Web (WWW). To access the entire curriculum of courses directly, use this URL:

<http://www.training.ibm.com/usedu>

Or, you can access information through the IBM Home Page (<http://www.ibm.com>) by selecting "What we offer," then "Services," and then "Education."

Certification

The Professional Certification Program from IBM is a structured program leading to an internationally recognized qualification. This program can help provide you with knowledge and recognition as a computer support professional.

Certification is a one-way street to success, providing valuable benefits for both you and your employer. As a software professional, certification can accelerate your career potential by acknowledging your professional competency and increasing your ability to

OS/2 Warp Server



provide solid, capable technical support. And when you become certified, your employer can benefit from having someone on staff who is an onsite specialized product expert—as well as a technical support liaison to IBM.

For information about how to get certified for OS/2 Warp Server and other products or for general information about the Professional Certification Program:

- In the U.S., call 1-800-879-2755
- In Canada, call 1-800-426-4968
- In the U.S. and Canada, fax 1-800-IBM-4FAX (1-800-426-4329)
- Worldwide, fax 010 415 855 4329
- Send e-mail to certify@vnet.ibm.com
- Visit the Web site at <http://www.austin.ibm.com/pspinfo/profesnl.html>

BESTeam Course

Course No.	Description	Fee	Course Length
BT720	BESTeam Warp Server Workshop	\$2,050	4 Days

This course teaches you how to install and configure the components and functions in the IBM OS/2 Warp Server integrated software package.

Who Should Take This Course

This course is intended for BESTeam Members who need to understand how to install and configure the components in the OS/2 Warp Server.

What You Are Taught

After completing this course, you should be able to:

- Install Warp Server
- Describe the use of Warp Server in departmental work groups
- Describe the use of Warp Server as a gateway
- Describe the contents and benefits of the Integrated Warp Server

Prerequisites:

Individuals taking this course should be experienced users of OS/2 Warp, have knowledge and experience with the administration of LAN Server 3.0 domain, at a minimum, but LAN Server 4.0 is recommended. The student should also have a good working knowledge of networking protocols and topologies.

The Private class price varies. Please call IBM TEACH at 1-800-426-8322 for current price information. Also private classes are subject to additional charges depending on availability of equipment, facilities and instructors.